



## WHO WE ARE

Always Compassionate Home Care (ACHC), a Licensed Home Care Service Agency (LHCSA), is changing the way we view and provide home-based care. Our progressive approach starts with an exceptional team of professionals who pride themselves on their compassion and dedication. We fully leverage state-of-the-art technology to dramatically improve our operations, employee training and communications capabilities, which enhance each patient's quality of life. Through that dual focus, we've become one of the most innovative agencies in New York State.

## THE ACHC DIFFERENCE

Excellent patient care is always our primary mission. Led by clinicians with more than 35 years of experience in the home care field, our full continuum of care services - from private duty nursing through home health services duty – allows patients to stay secure and independent in the homes and communities they love. We believe in always providing the highest quality of care through commitment, support and compassion to our patients and their families.

## FOCUS ON TECHNOLOGY

Our pursuit of innovation starts with our operating platform, which runs through virtual, secure, cloud-based programs, providing the ability for real-time communication with our care partners, patients and families. Our capabilities allow our caregivers to fully work digitally, enabling instant access to patient data by ALL stakeholders, instantly.

## PEDIATRIC HOME CARE NURSING SERVICES

The ACHC Pediatric Nursing services department is led by our Director of Clinical Services, a Registered Nurse with over 20 years of experience. All our nurses are provided in-person training sessions, support, and follow-up. We also have quarterly in-services for all our nurses and daily updates. ACHC staff is on call 24/7 365 days a year with shadowing programs in place for all our nurses.

### **CASE STUDY - 1:1 NURSING FOR SCHOOL DISTRICT STUDENTS**

A 13-year-old male with Seizure Disorder and requiring G-Tube feedings with medication administration via the G-tube required a 1:1 nurse (RN or LPN) to accompany them to school including bus transportation. This student had been waiting for 2 years for the 1:1 nurse allowing the student to return to school for their academic studies. Once the school district approached Always Compassionate Home Care for help, we provided the 1:1 nurse to the student accompanying them during bus transportation, as well as remaining with the student during the school day.

This student's seizure activity was quickly acted upon by the nurse administering the proper medication as ordered by his physician. G-tube feedings and medications via the G-tube administered as ordered.

- Keeping the student stable throughout the school day.
- Reporting the student's response to the MD orders to the student's physician.
- Information relayed to the school district to maintain proper documentation in the student's record.

ACHC's EMR (electronic medical record) portal allowed the parent's accessibility to their child's notes to see what happened throughout the day.

For more information please call 888.722.2072