

WHO WE ARE

Always Compassionate Home Care, a Licensed Home Care Service Agency (LHCSA), is changing the way we view and provide home-based care. Our progressive approach starts with an exceptional team of professionals who pride themselves on their compassion and dedication. We fully leverage state-of-the-art technology to dramatically improve our operations, employee training and communications capabilities, which enhance each patient's quality of life. Through that dual focus, we've become one of the most innovative agencies in New York State.

THE ACHC DIFFERENCE

Excellent patient care is always our primary mission. Led by clinicians with more than 35 years of experience in the home care field, our full continuum of care services - from private duty nursing through home health services duty – allows patients to stay secure and independent in the homes and communities they love. We believe in always providing the highest quality of care through commitment, support and compassion to our patients and their families.

FOCUS ON TECHNOLOGY

Our pursuit of innovation starts with our operating platform, which runs through virtual, secure, cloud-based programs, providing the ability for real-time communication with our care partners, patients and families. Our capabilities allow our caregivers to fully work digitally, enabling instant access to patient data by ALL stakeholders, instantly.

HOME HEALTH AIDE / PERSONAL CARE AIDE SERVICES

Personal Care and Support Services

These services help patients confront the challenges of daily living or cope with long-term illness or recovery. We provide caring and compassionate assistance to make life at home smoother and easier for a better peace of mind, including:

- Bathing and personal hygiene
- Dressing and grooming
- Feeding and special diets
- Laundry and light housekeeping
- Meal preparation
- Shopping and chores
- Toileting
- Transferring and positioning

Companionship Services

We strive to be more than just medical personnel — we accompany our patients on their journey to better health, while keeping them safely at home. Our caregivers provide complete social, emotional and intellectual support, including:

- Activities such as going on a walk, playing games or even just watching television
- Friendly conversation, stimulation and interaction
- Healthy social engagement and relationships

Live In Care Services

Live-in care is a service that allows you or a loved one to enjoy the comfort of your home while receiving specialized care by a caregiver who is with you 24 hours a day.

Live-in care is an alternative to in-patient facilities — such as nursing home or assisted living locations — and is ideal for those with ongoing health issues and conditions. Our live-in care includes all medical and housekeeping needs provided by caring and experienced caregivers.

